

Purchasing a Commuter Service Pass

Dónde Comprar los Pases

AVTA Customer Service



42210 6th Street West, Lancaster, CA 93534
 Monday - Friday 8:00am - 6:00pm
 Last Saturday of the month 8:00am - 2:00pm

www.taptogo.net



Login with username and password. Load stored value or buy Monthly and 10-Ride passes 24 hours a day!
 ...or to place an order over the phone,
Call 1-866-TAPTOGO (1-866-827-8646)

Inicie sesión con su nombre de usuario y contraseña, cargue valor almacenado o compre pases mensuales y de 10 viajes las 24 horas del día!
 ...o para comprar el pase por teléfono,
llame a 1-866-TAPTOGO (1-866-827-8646)

Purchasing a Commuter Service Pass

Commuter Service passes are sold beginning the 25th of each month for the following month. The last day a Commuter Service pass may be purchased for the current month is the 10th. Commuter Service passes may be purchased by calling 1-866-TAPTOGO, visiting www.taptogo.net to purchase online, or in person at AVTA during regular business hours. For customer convenience, the AVTA offices will be open for pass sales on the last Saturday of each month. If that Saturday falls prior to the 25th, pass sales will begin on the following Saturday.

Note: Please allow 48 hours for activation on all online and phone orders.

Para ordenar pases para el servicio de Commuter

La venta de estos pases inicia el día 25 de cada mes para el pase del siguiente mes. Para la conveniencia de nuestros pasajeros del servicio de Commuter, el departamento de Servicio al Cliente de AVTA abrirá el último sábado del mes, si en caso el último sábado es antes del 25, la venta de pases sería el siguiente sábado. El último día para comprar esta clase de pase es el 10mo día del mes actual. Para comprar su pase entre el 25 y el 10 visite www.taptogo.net, llame a 1-866-TAPTOGO, o compre en nuestra oficina de AVTA durante el horario habitual.

Nota: Espere 48 horas para la activación de todos los pedidos en línea y por teléfono.

Welcome to the Antelope Valley Transit Authority

AVTA Customer Service

42210 6th St. W, Lancaster, California 93534

Hours: Monday - Friday 8am to 6pm
 *Saturday - Sunday Closed
 Phone: 661-945-9445
 Website: www.avta.com
 *Open last Saturday of the month 8am to 2pm

Commuter Service Hours

Three commuter routes run from the Antelope Valley to downtown Los Angeles, Century City/West L.A. and the West San Fernando Valley. Commuter routes operate Monday through Friday only, with departures from Sgt. Steve Owen Memorial Park in Lancaster and the Palmdale Transportation Center. Please refer to route schedules for specific times.

Holiday Schedules

AVTA does not provide service on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, or Christmas Day.

Bienvenido a Antelope Valley Transit Authority

Servicio al cliente

42210 6th St. W, Lancaster, California 93534

Horas: Lunes - Viernes 8am a 6pm
 *Sábado - Domingo Cerrado
 Teléfono: 661-945-9445
 Website: www.avta.com
 *Abrir el último Sábado del mes 8am a 2pm

Horas de servicio

Tres rutas de commuter corren desde el Antelope Valley hacia Downtown Los Angeles, Century City/West L.A. y West San Fernando Valley. Estas rutas de commuter operan solamente de Lunes a Viernes, saliendo del Sgt. Steve Owen Memorial Park en Lancaster y del Palmdale Transportation Center. Refiérase a los horarios de las rutas para tiempos específicos.

Horario para días de festivos

AVTA no opera en las siguientes fechas: Día de Año Nuevo, Día Conmemorativo, Día de Independencia, Día del Trabajo, Día de Acción de Gracias o Día de Navidad.

Park and Rides Parquéese y Viaje

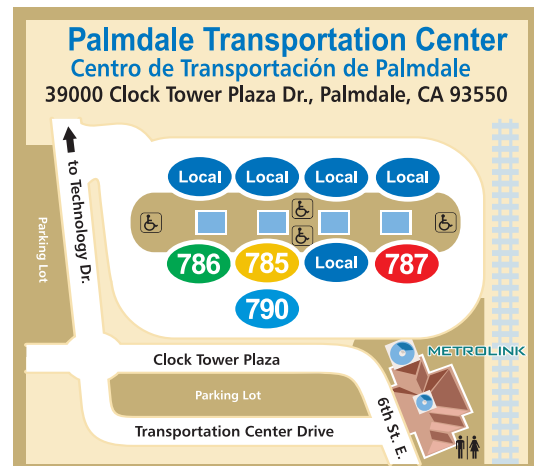
Boarding locations at transfer centers are subject to change. **Please check the headsign on your bus prior to boarding.**

Las paradas de autobús en los centros de transferencia están sujetas a cambios. **Por favor, verifique el letrero del autobús antes de abordar.**



In Lancaster, AVTA picks up commuters at Owen Memorial Park located on 10th Street West at Avenue K-8. The facility offers free parking and restrooms.

AVTA recoge pasajeros en el Owen Memorial Park localizado en la 10th Street West y Avenue K-8. Este centro ofrece estacionamientos gratis y baños.



In Palmdale, AVTA picks up commuters at the Palmdale Transportation Center on 6th Street East and Technology Drive. The Center offers free parking, restrooms, and 24-hour security.

AVTA recoge a pasajeros en el Palmdale Transportation Center en la 6th Street E. y Technology Drive. Este Centro ofrece estacionamientos gratis, baños, y seguridad las 24 horas.



787 Monday-Friday Only PM times in bold

A.M. Runs Southbound to Northridge / W. San Fernando

P.M. Runs Northbound to Palmdale/Lancaster

Depart	Reseda & Devonshire	CSUN	Plummer & Corbin	De Soto & Plummer	De Soto & Sherman Way	Canoga & Victory	Burbank & Canoga (Warner Ctr.)	Reseda & Ventura (Tarzana)	Ventura & Reseda (Tarzana)	Burbank & Canoga (Warner Ctr.)	Canoga & Victory	De Soto & Sherman Way	De Soto & Plummer	Plummer & Corbin	CSUN	Reseda & Devonshire	Arrive Palmdale Transportation Center	Arrive Owen Memorial Park									
4:00	A	B	C	D	E	F	G	H	H	G	F	E	D	C	B	A	RUN 1	3:00	3:14	3:18	3:23	3:32	3:36	3:41	3:46	4:51	5:06
4:20																	RUN 2	3:25	3:39	3:43	3:48	3:57	4:01	4:08	4:13	5:23	5:38
4:40																	RUN 3	3:55	4:09	4:13	4:18	4:27	4:31	4:38	4:43	5:53	6:08
5:00																	RUN 4	4:20	4:34	4:38	4:43	4:52	4:56	5:03	5:08	6:13	6:28
5:20																	RUN 5	4:50	5:04	5:08	5:14	5:23	5:27	5:34	5:39	6:44	6:59
5:40																	RUN 6	5:15	5:27	5:31	5:37	5:46	5:50	5:57	6:02	7:07	7:22
6:00																	RUN 7	5:40	5:52	5:56	6:02	6:11	6:15	6:22	6:27	7:32	7:47

Morning stop locations: Reseda & Devonshire; Plummer & Reseda; Plummer & Tampa; Plummer & Corbin; Plummer & Winnetka; Plummer & Mason; Desoto & Plummer; Desoto & Nordhoff; Desoto & Roscoe; Desoto & Saticoy; Desoto & Sherman Way; Desoto & Vanowen; Victory & Variel; Canoga & Victory; Canoga & Trillium; Canoga & Erwin; Canoga & Oxnard; Canoga & Burbank; Northrup; Kaiser; Ventura & Kelvin; Ventura & Winnetka; Ventura & Tampa; Ventura & Reseda.

Afternoon stop locations: Ventura & Reseda; Ventura & Tampa; Ventura & Winnetka; Ventura & Kelvin; Kaiser; Northrup; Canoga & Burbank; Canoga & Oxnard; Canoga & Erwin; Canoga & Trillium; Canoga & Victory; Victory & Variel; Desoto & Vanowen; Desoto & Sherman Way; Desoto & Saticoy; Desoto & Roscoe; Desoto & Nordhoff; Desoto & Plummer; Plummer & Mason; Plummer & Winnetka; Plummer & Corbin; Plummer & Tampa; Plummer & Reseda; Reseda & Devonshire.



AVTA passes can be purchased online or at local vendors and stored on your reusable TAP CARD!
taptogo.net

Route 787 Fare

	Full Fare	Senior(62+)/Disabled/Medicare cardholder
One-Way Trip	\$ 8.75	\$ 4.25
10-Trip	\$ 80.00	\$ 40.00
Monthly Pass	\$280.00	\$140.00
EZ Transit Pass	\$308.00	\$156.00
	Zone 9	Zone 12

Seniors (62+), Disabled, and Medicare cardholding passengers must show valid I.D.

Passes of higher value may be used on routes with a lesser monthly pass value or are subject to an upcharge.

A.M. Runs
Southbound to Downtown Los Angeles

P.M. Runs
Northbound to Palmdale/Lancaster

Depart Owen Memorial Park	Depart Palmdale Transportation Center	Spring St. & Temple St.	Flower St. & 5th St.	6th St. & Spring St.	Arrive Union Station	Depart 8th St. & Spring St.	Figueroa St. & 5th St.	Main St. & Temple St.	Union Station	Arrive Palmdale Transportation Center	Arrive Owen Memorial Park
3:50	4:05	A 5:20	B 5:26	C 5:31	D 5:39	E 2:50	F 2:57	G 3:07	D 3:12	4:34	4:49
4:10	4:25	5:40	5:47	5:52	6:00	2:50	3:20	3:27	3:42	5:13	5:28
4:35	4:50	6:05	6:12	6:17	6:25	3:45	3:52	4:02	4:07	5:42	5:57
4:55	5:10	6:30	6:37	6:42	6:50	4:15	4:22	4:32	4:37	6:12	6:27
5:20	5:35	6:55	7:02	7:07	7:15	4:40	4:47	4:57	5:10	6:45	7:00
5:40	5:55	7:25	7:32	7:37	7:45	5:10	5:17	5:27	5:37	7:12	7:27
6:00	6:15	7:45	7:52	7:57	8:05	5:40	5:47	5:57	6:10	7:45	8:00

Morning stop locations: Owen Memorial Park; Palmdale Transportation Center; Spring & Temple; Spring & 1st; 1st & Hill; Hope & 1st; Flower & 3rd; Flower & 5th; 6th & Flower; 6th & Grand; 6th & Olive; 6th & Spring; Union Station.

Afternoon stop locations: 8th & Spring; 8th & Olive; 8th & Grand; Figueroa & 7th; Figueroa & 6th; Figueroa & 5th; Hope & 3rd; Hope & 1st; 1st & Hill; Main & 1st; Main & Temple; Union Station; Palmdale Transportation Center; Owen Memorial Park

Riding the Bus

Prior to boarding the bus, check the digital signs located above the windshield and on the curbside of the bus to make sure it's headed to your destination.

Getting on the Bus

Please have your pass ready to show the driver as you board the bus. Drivers cannot make change so the exact fare will be needed if you are paying cash. Take a seat quickly and stay seated at all times. AVTA provides service on a first-come, first-served basis.

Courtesy

Please remember that riding the bus is a privilege. Passengers who refuse to observe these common courtesies may lose that privilege.

1. Store your belongings in the overhead compartments and not on the seat next to you.
2. Keep your conversations quiet.
3. Smoking, eating, drinking and littering are not allowed on the bus.

Getting off the Bus

When the bus is getting close to your destination, pull the bell cord located above the window. Remain seated until the bus comes to a complete stop. After you exit, stand to the side of the road or on the sidewalk until the bus pulls away. Do not cross in front of the bus.

Bus Stops

For your safety, drivers will only stop at designated stops. We suggest that you be at the stop at least 5 minutes early.

Priority Seating

All AVTA vehicles have accommodations for wheelchairs. These are seats that fold up to reveal special security belts for securing wheelchairs or scooters. If you are sitting in one of these seats and a passenger using a wheelchair boards the bus, we ask that you willingly give up the seat. AVTA also asks that you offer the same courtesy to our elderly passengers.

Lost and Found

If you leave an item on the bus call (661) 729-2202 as soon as possible. All items found on the bus are turned in to our Administration office and stored for 30 days. AVTA sends Lost and Found courtesy cards to the address found on any item turned in. AVTA is not responsible for lost or stolen items.

Safety and Security

AVTA has zero tolerance for acts or comments that could be perceived as threatening to another passenger or the bus driver. If you observe any suspicious behavior or abandoned packages, report it to your driver immediately. AVTA will contact the police for assistance if necessary.

Route 785 Fare

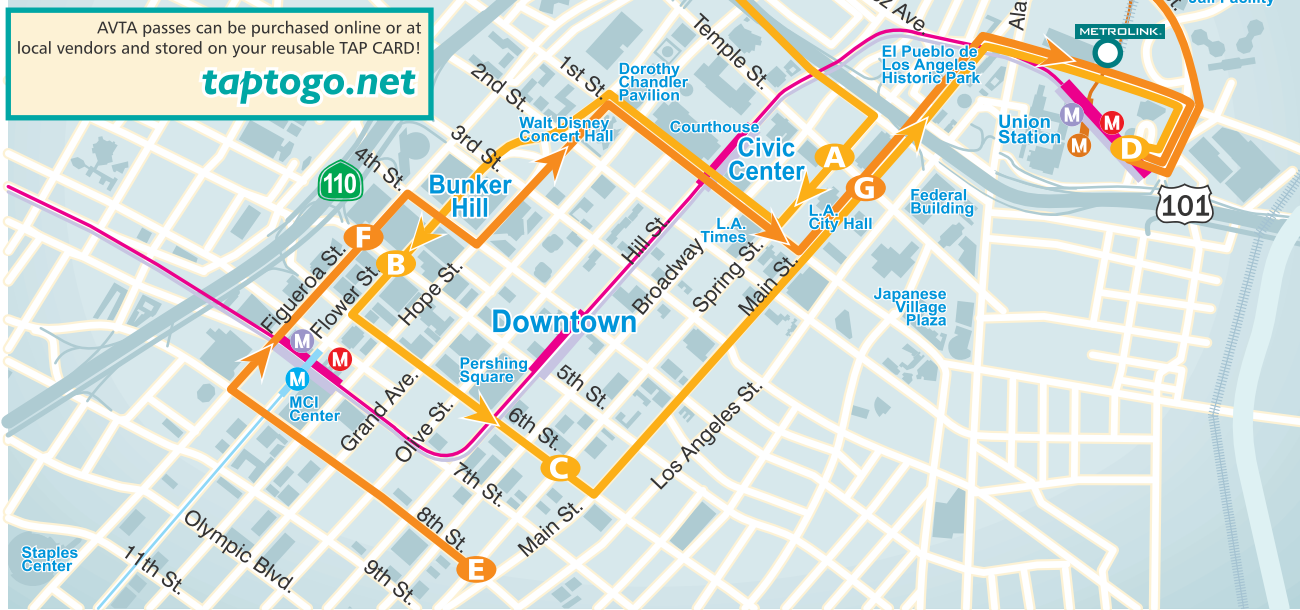
	Full Fare	Senior(62+)/Disabled/Medicare cardholder
One-Way Trip	\$ 9.25	\$ 4.50
10-Trip	\$ 85.00	\$ 42.50
Monthly Pass	\$ 296.00	\$ 148.00
EZ Transit Pass	\$ 330.00	\$ 165.50

Zone 10 Zone 13

Seniors (62+), Disabled, and Medicare cardholding passengers must show valid I.D.

Passes of higher value may be used on routes with a lesser monthly pass value or are subject to an upcharge.

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A.M. Runs
Southbound to Century City / West L.A.

P.M. Runs
Northbound to Palmdale/Lancaster

Depart Owen Memorial Park	Depart Palmdale Transportation Center	Gayley & Strathmore (UCLA)	Westwood & Lindbrook	Santa Monica Blvd. & Century Park E.	Wilshire Blvd. & Camden Dr.	Wilshire Blvd. & La Jolla Ave.	La Brea Ave. & Santa Monica Blvd.	West LA V.A. Medical Center	West LA V.A. Medical Center	Santa Monica Blvd. & La Brea Ave.	Wilshire Blvd. & La Jolla Ave.	Wilshire Blvd. & Rodeo Dr.	Century Park E. & Constellation	Westwood & Lindbrook	Gayley & Strathmore (UCLA)	Arrive Palmdale Transportation Center	Arrive Owen Memorial Park
4:00	4:15	A 5:35	B 5:41	C 5:51	D 5:56	E 6:03	F 6:11	G 8:26	G 4:05	F 4:50	E 5:09	D 5:18	C 5:26	B 5:38	A 5:45	7:10	7:25
4:25	4:40	6:00	6:06	6:16	6:21	6:28	6:36		2:50	3:25	3:41	3:50	3:58	4:09	4:15	5:55	6:10
4:50	5:05	6:25	6:31	6:41	6:46	6:53	7:01		4:05	4:25	4:34	4:42	4:53	4:59	6:39	6:54	6:54
5:20	5:35	7:15	7:21	7:31	7:36	7:43	7:51		5:10	5:09	5:18	5:26	5:38	5:45	7:10	7:25	7:25

Morning stop locations: Owen Memorial Park; Palmdale Transportation Center; Gayley & Strathmore - UCLA; Gayley & Landfair Ave; Le Conte Ave & Westwood; Westwood & Weyburn Ave; Westwood & Lindbrook; Santa Monica Blvd & Century Park East; Santa Monica Blvd & Wilshire; Wilshire & Camden Dr; Wilshire & Rexford; Wilshire & Doheny; Wilshire & La Peer; Wilshire & Robertson; Wilshire & La Cienega; Wilshire & La Jolla; Wilshire & Spaulding; Wilshire & Masselin; La Brea & 6th; La Brea & Beverly; La Brea & Melrose; La Brea & Santa Monica.

Afternoon stop locations: Santa Monica & La Brea; La Brea & Melrose; La Brea & Beverly; Wilshire & Cloverdale; Wilshire & Masselin; Wilshire & Fairfax; Wilshire & La Jolla; Wilshire & La Cienega; Wilshire & Robertson; Wilshire & La Peer; Wilshire & Doheny; Wilshire & Rodeo; Santa Monica & Wilshire; Century Park East & Santa Monica; Century Park East & Constellation; Century Park West & Solar Way; Westwood & Lindbrook; Gayley & Landfair; Galey & Strathmore-UCLA; Palmdale Transportation Center; Owen Memorial Park.

P.M. Run 4 will also service the West LA V.A. Medical Center.

Route 786 Fare

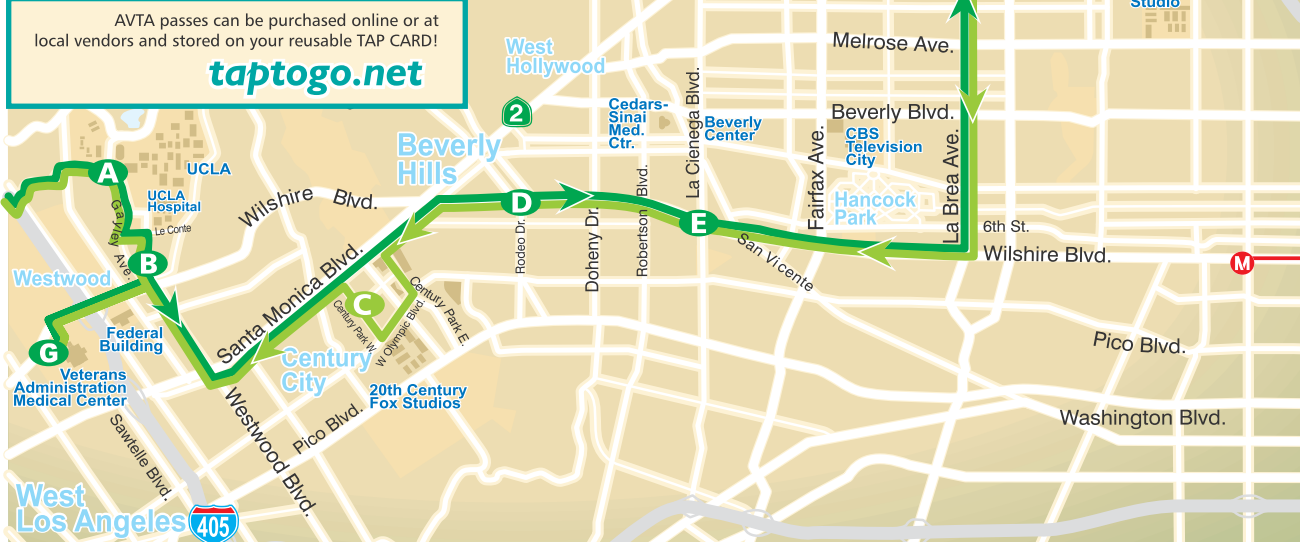
	Full Fare	Senior(62+)/Disabled/Medicare cardholder
One-Way Trip	\$ 10.75	\$ 5.25
10-Trip	\$ 99.00	\$ 49.50
Monthly Pass	\$ 344.00	\$ 172.00
EZ Transit Pass	\$ 352.00	\$ 175.00

Zone 11 Zone 14

Seniors (62+), Disabled, and Medicare cardholding passengers must show valid I.D.

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Viajando en el Autobús

Antes de abordar el autobús, verifique los signos digitales localizados sobre el parabrisas y al lado del autobús para asegurarse que vaya al destino que usted necesite.

Abordando el Autobús

Por favor tenga su pase listo para mostrar al conductor cuando aborde el autobús. Si paga en efectivo, por favor tenga la cantidad exacta porque los conductores no podrán darle cambio. Tome asiento rápidamente y permanezca sentado por el resto del viaje. AVTA proporciona servicio por orden de llegada

Cortesía

Por favor recuerde que el viaje en el autobús es un privilegio. Los pasajeros que se niegan a observar estas recomendaciones pueden perder este privilegio.

1. Guarde sus pertenencias en los compartimientos de arriba y no en el asiento al lado de usted.
2. Mantenga su conversación en tono bajo.
3. No está permitido fumar, comer, beber y dejar basura en el autobús.

Bajándose del Autobús

Cuando el autobús se está acercando a su destino, jale el cordón que se encuentra sobre la ventana. Por favor permanezca sentado hasta que el autobús se haya detenido. Después de salir, párese al costado de la calle o en la acera hasta que el autobús se aleje. No cruce frente al autobús.

Paradas del Autobús

Para su seguridad, los conductores hacen paradas solamente en lugares designados. Le sugerimos que llegue a la parada con 5 minutos de anticipación.

Prioridad en Asientos

Todos los vehículos de AVTA tienen alojamientos para sillas de ruedas. Estos son realmente asientos que se doblan y revelan los cinturones especiales de seguridad para sujetar sillas de ruedas o scooter. Si usted se sienta en uno de estos asientos y un pasajero que utiliza una silla de ruedas aborda el autobús, nosotros le pediremos que ceda el asiento. AVTA pide que también usted ofrezca la misma cortesía a nuestros pasajeros mayores de edad.

Perdido y Encontrado

Si usted dejó un artículo en el autobús llame al (661) 729-2202 lo más pronto posible. Los artículos encontrados en el autobús son enviados a nuestra oficina administrativa y son almacenados por 30 días. AVTA envía tarjetas de cortesía a la dirección encontrada en cualquier artículo encontrado. AVTA no se hace responsable por artículos perdidos o robados.

La Seguridad

AVTA no tiene ninguna tolerancia para actos o comentarios que podrían ser percibidos amenazantes como a otro pasajero o conductor del autobús. Si usted observa alguna conducta sospechosa o paquetes abandonados, infórmeleselo a su conductor inmediatamente. AVTA contactará a la policía si es necesario.